

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 109
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

IV. Customer's Liabilities:

The company shall have the right to enter the premises of the customer at all reasonable hours for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of the company's rate schedules and Rules and Regulations: for installing, removing, testing or replacing its apparatus or property; for reading meters and for the entire removal of the company's property in the event of termination of service to the customer for any reason.

Customers shall not permit any unauthorized person to disconnect or interfere with the company's meters or other appurtenances, and they shall be responsible for their safekeeping and make good to the company any damage thereto.

In cases where tampering and/or theft of service has been established, the customer responsible for such tampering and/or theft shall be billed for all costs directly related to investigations and inspections, damage to or loss of the meter or other property of the company. Any customer benefiting from the unrecorded usage shall be billed for such usage on the basis of available data.

In the event service has been disconnected because the tampering and/or theft resulted in a condition threatening health and/or safety, the company shall restore service after the condition has been corrected.

Except for safety and/or health reasons, the company shall not terminate service, except after proper notice has been provided and the customer has had an opportunity to pursue the company's and the Commission's complaint procedures.

The consumer must notify the company immediately of the indication of any gas leakage.