

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 237  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

#### 2. General Rules, Regulations, Terms and Conditions: (Cont'd)

##### XV. Forms: (Cont'd)

##### L. Form of Agency Gas Transportation Service Agreement (Cont'd)

4.5 Agent shall pay Company for all charges associated with the use of such Reserved Capacity, including (without limitation) demand charges, commodity charges, taxes, surcharges, fuel allowances, imbalance and overrun charges and/or penalties.

4.6 Company, acting reasonably, may require Agent to provide financial guarantees to assure its payments of the amounts due to Company for Reserved Capacity. Failure of Agent (or any permitted assignee) to pay any of such charges shall give Company the right to demand from Agent the reimbursement of such amounts as Company may have paid in respect to charges otherwise payable by Agent; in the absence of Agent reimbursing Company in accordance with this clause, Company shall be entitled to terminate this Service Agreement.

4.7 Agent shall be responsible for:

- i. monitoring its deliveries of gas on behalf of Customers and its receipts from Providers;
- ii. avoiding, eliminating, or paying for imbalances payable to Provider in respect to Reserved Capacity.

4.8 Company shall not be liable to Agent or to Customers, in any way, for interruptions of service by Provider(s).

4.9 Agent warrants that:

- i. For Residential service, Agent has no knowledge that the attached documents labeled \_\_\_\_\_ do not meet the following requirements of the NYPSC:
  - a. Agent has advised Customers of protections that Customers have waived in the transaction. Agent has filed with the staff of NYPSC's Consumer Services Division a copy of its standard contract.
  - b. Agent has established a system to handle Customer complaints that is operational and has provided the NYPSC's help and hotline numbers to Customers.
  - c. Bills rendered by Agent to Customers will be clear and in plain language, copy.
  - d. Agent has established procedures to ensure Customers and Company will receive adequate prior notice of termination of gas supply services. Such procedures provide that notifications will be sent at least 15 days before discontinuation of supply service and will advise Customers of the opportunity to pay the overdue bill or to request service from another provider.