

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 180
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

11. Dispute Resolution Process (Cont'd)

- h. If any reasonable resolution between a Marketer/Direct Customer, including a company affiliate, and the company results in generic competitive benefits, those benefits should also be available on a prospective basis to other Marketers/Direct Customers, including the affiliate of the company, where applicable, in the St. Lawrence Gas service territory.
- i. All correspondence or documents to be delivered from one party to another under this process must be sent in a manner that provides verification that it is received within the time periods specified by this dispute resolution process.