

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 169
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

10. Discontinuance of Service (Cont'd)

b. Discontinuance of Sales by Marketer to Individual Retail Customer (Cont'd)

- ii. Sample copies of the form of the notices to customers under this process will be provided to the New York State Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
- iii. If the Marketer does not give the required notice to its retail customers and to the company, the Marketer may be determined ineligible by the New York State Public Service Commission to sell natural gas to retail customers in New York State and/or may be assessed a monetary penalty by the New York State Public Service Commission.
- iv. Upon receipt of a switch request from a subsequent Marketer following the discontinuance notice, the company will verify the intended switch with the customer in accordance with the "Slamming Prevention Process" section, e.g., the company will notify the customer within five (5) calendar days of the switch request.

c. Involuntary Discontinuance of a Marketer's/Direct Customer's Right to Provide Service to Retail Customers

- i. The company will have the right to initiate a process to discontinue a Marketer's/Direct Customer's participation in the company's retail access program: