PSC NO. 3 GAS St. Lawrence Gas Company, Inc. Initial Effective Date: 06/04/2004 Leaf: 168 Revision: 0 Superseding Revision:

GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
 - XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)
 - O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)
 - 10. Discontinuance of Service (Cont'd)
 - b. Discontinuance of Sales by Marketer to Individual Retail Customer
 - i. A Marketer may discontinue sales to individual retail customers in the St. Lawrence Gas service territory at will (except as may be otherwise limited by contracts with customers), upon submission of a notice to those individual customers and to the company at least fifteen (15) calendar days prior to the discontinuance date. The notice to retail customers must inform them:
 - a. of the date of the discontinuance (which should be at each customer's next meter read date);
 - b. of their option either to select another Marketer to be their energy service provider or to return to regulated utility service;
 - c. that if they do select another Marketer, that Marketer will file a switch request with the company on their behalf, and there will be no fee charged by the company for the switch; and
 - d. that after the discontinuance and until a new Marketer is selected and the switch is completed, service will be provided by the company under its applicable service tariff, unless the company has notified the customer that delivery services will be terminated on or before the discontinuance date.