

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 167  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. General Rules, Regulations, Terms and Conditions:(Cont'd)

#### XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

##### O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

##### 10. Discontinuance of Service (Cont'd)

- a. Voluntary Discontinuance of Marketer Operations in the Company's Service Area (Cont'd)
  - vi. Upon receipt of a switch request from a subsequent Marketer following the discontinuance notice, the company will verify the intended switch with the customer in accordance with the "Slamming Prevention Process" section, e.g., the company will notify the customer within five (5) calendar days of the switch request.
  - vii. If a more expeditious discontinuance process is judged to be needed in a specific situation, the Marketer may request such expedited treatment upon a showing of need to the Commission or its designee, which will have the authority to grant such a request. The Commission or its designee may also, for good cause, initiate an expeditious discontinuance process on its own motion. The company will also have standing in any such processes.
  - viii. Sample copies of the form of the notices to customers under this process will be provided to the New York State Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.