

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 174  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. General Rules, Regulations, Terms and Conditions: (Cont'd)

#### XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

##### O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

##### 10. Discontinuance of Service (Cont'd)

##### c. Involuntary Discontinuance of a Marketer's/Direct Customer's Right to Provide Service to Retail Customers (Cont'd)

iii. The company may suspend or discontinue a Marketer/Direct Customer immediately if an imminent risk exists that compromises the safety or operational reliability of the company's system. Notices shall be sent to customers as specified in 2.XI.O.10.c.iv. below.

iv. The notices to be sent to customers by the company will advise them:

- a. that the discontinuance will (or did) occur at the first meter reading date, or another date where the company may estimate the readings at the discontinuance date or provide for a special meter read;
- b. of their option either to select another Marketer to be their energy service provider or to return to regulated utility service;
- c. of the names and telephone numbers of eligible Marketers that have indicated a willingness to serve retail customers in the company's service territory;
- d. that if they do select other Marketers, those entities will file switch requests with the company on their behalf, and there will be no fee charged by the company for the switches; and
- e. that after the discontinuance and unless/until new Marketers are selected and the switches are completed, service will be provided by the company under its applicable tariff rate, unless the company has notified the customers that delivery services will be terminated on or before the discontinuance date.