

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

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Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

10. Discontinuance of Service (Cont'd)

c. Involuntary Discontinuance of a Marketer's/Direct Customer's Right to Provide Service to Retail Customers (Cont'd)

- ii. day ahead forecast schedules must not deviate consistently and unreasonably beyond a pre-determined percentage (to be set forth in the tariff) of the Marketer's/Direct Customer's actual aggregate customer load in the service territory, unless balancing service is provided by the company;
- b. where the Marketer/Direct Customer fails to comply with the terms and conditions of the company's tariff or distribution operating agreement;
- c. where there is a continued pattern of attempts to transfer retail customers without proper customer authorization (slamming).
- d. where a court of competent jurisdiction issues an order authorizing discontinuance of the Marketer/Direct Customer;
- e. where the New York State Public Service Commission has determined that the Marketer is not eligible to sell natural gas to retail customers in the state, for reasons including:
 - i. a Marketer's failure to adhere to the policies and procedures described in its disclosure to customers;
 - ii. failure to comply with prescribed consumer protections;
 - iii. an unacceptably high volume of customer complaints;
 - iv. failure of a Marketer to comply with applicable ISO requests;
 - v. failure to comply with prescribed reporting requirements;