

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 173  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. General Rules, Regulations, Terms and Conditions: (Cont'd)

#### XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

##### O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

##### 10. Discontinuance of Service (Cont'd)

##### c. Involuntary Discontinuance of a Marketer's/Direct Customer's Right to Provide Service to Retail Customers (Cont'd)

- ii. The company may initiate the process to discontinue a Marketer/Direct Customer by providing the Marketer/Direct Customer a notice (with a copy to the New York State Public Service Commission) that advises the Marketer/Direct Customer that its right to switch additional customers is suspended immediately. The notice shall also state that unless the stated cause for the discontinuance is corrected within a designated period (not less than ten (10) calendar days) from the Marketer's receipt of the notice, or the New York State Public Service Commission, or its designee, requires otherwise, the Marketer's existing customers will be notified that the Marketer will be discontinued.

The discontinuance will take place no longer than fifteen (15) calendar days after the end of the designated period to cure the problem except that in cases of non-payment of invoices, the discontinuance will take place at the end of the designated period. Discontinuance of Direct Customers may be initiated by a similar notice stating that unless the identified cause is corrected within the designated period, (e.g., not less than ten (10) calendar days), or the New York State Public Service Commission, or its designee, requires otherwise, the Direct Customer will no longer be allowed to procure its own energy supplies. The discontinuance process will stop if the Marketer/Direct Customer corrects the problem within the ten (10) day period, unless otherwise directed by the Public Service Commission. If a more expedited process is deemed necessary for any discontinuance, the process outlined in 2.XI.O.10.c.vi. below may be followed.