Status: CANCELLED Received: 04/28/2004 Effective Date: 06/04/2004

PSC NO. 3 GAS
Leaf: 17
St. Lawrence Gas Company, Inc.
Revision: 0
Initial Effective Date: 06/04/2004
Superseding Revision:

GENERAL INFORMATION

- 2. General Rules, Regulations, Terms and Conditions: (Cont'd)
 - II. How Service May Be Obtained: (Cont'd)
 - C. Consumer Deposits Residential Customers: (Cont'd)
 - 5. The company shall extend service to any new applicant for service who has initiated a complaint on a deposit requested by the company and shall continue to supply service during the pendency of such complaint, provided that such applicant keeps current on bills for service rendered and pays a reasonable amount as a deposit if the complaint challenges only the amount requested.
 - 6. The company shall allow to each depositor simple interest at a rate per annum prescribed by the Public Service Commission on the amount deposited. Interest shall be paid upon the return of the deposit, or where the deposit has been held for a period of one year, the interest shall be credited to the customer on the first billing for utility service rendered after the end of such period. If the customer is not delinquent in the payment of bills during the one-year period from the payment of the deposit, the deposit shall be refunded promptly without prejudice to the company's right to require a future deposit in the event that the customer thereafter becomes delinquent.
 - 7. Each depositor, upon ceasing to be a customer, shall promptly receive a refund of such deposit and all interest thereon not theretofore refunded or credited, upon surrendering the deposit certificate (or submitting satisfactory proof of the right to receive the deposit) and upon payment of all bills for which such deposit is security. A residential customer shall promptly receive such refund of the deposit as stated herein by reason of non-delinquency for a one-year period from the payment of the deposit. Thereafter, the company may again require a deposit as stated herein for residential customers.

Issued by: G. Robert Simpson, President and General Manager, 33 Stearns Street, Massena, NY Cancelled by supplement No. 18 effective 5/1/2021