

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 43
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints:

A. Metering and Billing:

1. Bills will be rendered monthly or bimonthly except as noted under 2.III.O. – Quarterly Payment Plan. Where meters are scheduled to be read at two-month intervals (bimonthly), the company may render interim estimated bills based upon the best information available. The company will furnish, upon request, postcards for customers to report their meter readings for the intervening months.
2. Bills of the company are due when rendered and are payable at any authorized collector. Bills shall be deemed rendered by depositing the same in a US Post Office or in a box or chute provided for that purpose by the US Post Office Department addressed to customer at the premises where service is taken, or at another address designated by customer, or by leaving the same at the building where service is taken.
3. The date bills are rendered is the date bills are personally served or three days after mailing of the bill.
4. In accordance with 16 NYCRR Sections 11.30 through 11.39, and Section 52 of the Public Service Law, when a tenant's service meter also registers utility service use outside the tenant's dwelling, the tenant is not required to pay the charges for that service. The company will establish an account in the owner's name for all service registered on the shared meter after that date and will rebill for past service in accordance with Section 52 (5) (b) of the Public Service Law. A customer may request a copy of the entire rules governing shared meters from the company's office.