

PSC NO. 3 GAS  
St. Lawrence Gas Company, Inc.  
Initial Effective Date: 06/04/2004

Leaf: 155  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic To Aggregation And Large Volume Transportation Customers: (Cont'd)

5. Switching Requirements (Cont'd)

d. Frequency of Switches Allowed

- i. No restrictions, except as may result from the notice period requirement, or as may be specified in contracts between Marketers and customers, or as may result from company requirements for bundled service. Customers voluntarily returning to company bundled service will be required to remain with the company for twelve (12) months. The twelve (12)-month requirement will not apply to a customer that returns to company service as a result of a supplier's failure to deliver.
- ii. If the company can show that the frequency and/or pattern of switches is having negative impacts on the system, the company, or other customers, it can propose measures to address such impacts at that time.

e. Switching Fees

- i. There may be no charge for a customer's switch from company bundled service at any time, i.e., each switch away from the company.
- ii. There may be no charges for involuntary switches. Involuntary switches are those initiated by a Marketer rather than the customer, when for example, the Marketer goes out of business, assigns its customers to another supplier, or decides to no longer serve a customer.
- iii. There will be no charge for the first voluntary switch from a Marketer to another Marketer or back to the company during the first twelve (12) months following a customer's initial participation with retail access. A voluntary switch is one initiated by the customer.
- iv. A switching fee of \$10 may be charged for all other voluntary switches.