PSC NO. 3 GAS   Leaf: 151
St. Lawrence Gas Company, Inc.   Revision: 0
Initial Effective Date: 06/04/2004   Superseding Revision:

GENERAL INFORMATION

2.   General Rules, Regulations, Terms and Conditions: (Cont'd)

   XI.   Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

        O.   Business Rules Generic To Aggregation And Large Volume Transportation
               Customers: (Cont'd)

             4.   New Delivery Customer Requirements

                  a.   Process Required for Marketers/Direct Customers to Notify the Company of New
                        Delivery Customers (e.g., customers that are initiating delivery service)

                      i.   New delivery customers may initiate service by contacting the company
                             and/or a Marketer. The Marketer/Direct Customer must provide the
                             company with the application for service of new delivery customers
                             choosing the Marketer for supply with the Marketer's/Direct Customer's
                             authorized signatures or unique identifiers. The company will acknowledge
                             receipt of the customer's application for service within five (5) calendar
                             days.

                      ii.   Applications for service for new residential service for applicants whose
                             previous utility bills, if any, have been paid or are covered by a deferred
                             payment plan, and that do not require construction, must be submitted at
                             least five (5) business days prior to the requested service date; other
                             applications for service must be submitted at least ten (10) calendar days
                             prior to the requested service date. All applications for service will contain
                             the information identified in 2.XI.O.4.b. below.

                      iii.   A uniform statewide format will be used for the applications for service
                             once EDI is operational.

                      iv.   The notices should be submitted to:
                                       Billing Department
                                       St. Lawrence Gas
                                       33 Stearns Street
                                       P. O. Box 270
                                       Massena, NY 13662
                                       Fax: (315) 764-9226

Issued by: G. Robert Simpson, President and General Manager, 33 Stearns Street, Massena, NY
Cancelled by supplement No. 18 effective 5/1/2021