

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 144
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic To Aggregation And Large Volume Transportation Customers: (Cont'd)

3. Billing and Collection Services and Charges (Cont'd)

a. Invoices (Cont'd)

Services requested directly by customers will be billed directly to the customers unless Marketers request that those charges be billed to them instead. The provisions described below relate only to retail access billing and collection services and charges to be paid by Marketers/Direct Customers. The costs of any payment defaults that occur due to mutually agreed-upon terms between the company and a Marketer/Direct Customer may not be borne by any other customers/ratepayers or other Marketers/Direct Customers.

b. Invoice Payments

i. Terms of Payment

Bills are payable upon presentation and are subject to late payment charges. Marketers/Direct Customers will pay the full amount stated in the invoice, without deduction, set-off or counterclaim, within twenty (20) calendar days from the date of the invoice transmittal. On the first day following the grace period, late payment charges at the rate of 1.5% per month will be applicable to all overdue billed amounts, including arrears and unpaid late payment charges. (Note: Payment of customers' charges, on behalf of customers, by a Billing Agent, are due within twenty-five (25) calendar days of the Billing Agents' receipt of the customers' billing information, subject to the requirements under "Billing Agency Requirements" herein). Because a Marketer/Direct Customer or the company may request expeditious resolution by the New York Department of Public Service of a complaint or dispute, bills will not be suspended as a consequence of a complaint filed. The company and Marketers/Direct Customers are permitted to develop, by mutual agreement, customized billing and collection arrangements.

Claims that invoices are not correct must be made in writing and postmarked no later than three (3) months after the disputed invoice was mailed or provided electronically.