

PSC NO. 3 GAS
St. Lawrence Gas Company, Inc.
Initial Effective Date: 06/04/2004

Leaf: 161
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

XI. Additional Terms and Conditions Applicable to Transportation Service (Cont'd)

O. Business Rules Generic to Aggregation and Large Volume Transportation Customers: (Cont'd)

8. Billing Agency Arrangements (Cont'd)

- b. Where the company and the Marketer elect to offer a Billing Agency arrangement, the company must comply with the following requirements.
 - i. The company must provide the Marketer/Billing Agent with the "Summary of Customer Rights Notice" and the "Annual Gas Safety Notice", in bulk, for distribution by the Marketer/Billing Agent to customers annually.
 - ii. The company should incorporate bill messages regarding a customer's specific bill (e.g., messages regarding adjustments, level billing plan) into the billing information transmitted electronically.
 - iii. The company must send all disconnection-related notices and deferred payment agreements directly to the customer.
 - iv. The company should inform customers of what communications to expect from them and what to expect from Billing Agents, upon customers' elections of Billing Agents.
 - v. The company may assess late payment charges on Marketers only if payment is not received within twenty-five (25) calendar days of the Billing Agent's receipt of the customers' billing information. Until EDI is implemented and fully operational, no late payment charges will be assessed to a Marketer/Billing Agent, provided the Marketer/Billing Agent uses the dispute resolution procedure and can demonstrate that the payment to the company was late due to the fault of the company (once EDI is implemented, the grace period may be modified.)