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PSC NO: 1 GAS LEAF: 34 COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 2 INITIAL EFFECTIVE DATE: 02/19/04 SUPERSEDING REVISION: 1

STAMPS: Issued in compliance with order in Cs. 98-M-1343, 99-M-0631, 03-M-0117 dated 11/21/03

GENERAL INFORMATION

II. Rules and Regulations (continued):

2--How Service May Be Obtained (continued):

- F. Sub-metering (continued)
 - .3 Both tenants and Company will be furnished the above information in $.4.2\ \mbox{above,}$ and
 - .4 If a high-pressure piping system is to be installed (<u>i.e.</u>, space pressurized pipes at 2.0 psi or above), the submeter shall:
 - .4 Rates

The submeter shall not charge more than the Company's tariff rates for submetering service. This condition is met if average rate to submetered Customer does not exceed the average rate by the Company to the submeterer.

- .5 Customer Issues
 - The application shall provide for an effective consumer dispute resolution process.
 - 2) The submeterer, periodically, shall reconcile the master meter reading to the customer's meters.
 - 3) The submeterer shall calibrate meters anytime they are installed or repaired.
 - 4) The submeter shall install only meter models approved by the Public Service Commission.
 - 5) The Company will notify submetered tenants if service is to be terminated prior to service termination.

3--Billing and Payment of Bills:

- A. Metering:
- .1 Metered Service: The Company will furnish the meter or meters to each applicant for the purpose of registering the gas service supplied to such applicant. The meter readings shall be conclusive as to the extent of the gas service furnished unless it shall be established, in the manner provided in such case, that said meter or meters are not registering correctly.
 - Customer choosing to take part in the Company's transportation program refer to the Uniform Business Practices for Retail Access Section 9.
- .2 Metered Tests: Meters will be tested at any time upon receipt by the Company of a written request from a consumer on the prescribed form made available for such purpose at any office of the Company.

Meters also will be tested at any time upon application to the Public Service Commission by a consumer, provided, however, that the cost of making such test shall be borne by the Company or the customer, as the case may be, as provided in the Public Service Law of New York or the Rules and Regulations established by the Public Service Commission with respect to the testing of meters. Except to the extent prevented by circumstances beyond the Company's control such tests will be performed within sixty days of receipt of the request.

Issued by Joseph F. Bodanza, Senior Vice President and Chief Accounting Officer, Hicksville, NY