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Issued in Compliance with Order in C. 98-M-1343 Dated December 19, 2003

## 35. RETAIL ACCESS PROGRAM (Cont'd)

## M. RETAIL SUPPLIER INITIATED SUSPENSION OF DELIVERY SERVICE (Cont'd)

The billed amounts under the Company's Bundled Service and Retail Access Service used in this calculation will be based on the total amount charged during the period the Retail Supplier provided electric supply service to the Customer under Utility Rate Ready Consolidated Billing, but is not to exceed twelve months. The Company's Bundled Service Bill includes the Company's charges for delivery service plus the Company's charges for electric supply service, and applicable taxes. The Retail Access Service Bill includes the Company's delivery service plus the Retail Supplier's charges for electric supply service, and applicable taxes.

The Retail Supplier initiated delivery service suspension to a non-residential customer will end upon the occurrence of any of the following conditions:

- (a) receipt by the Retail Supplier of the full amount of the arrears for which service was terminated; or,
- (b) agreement between the Retail Supplier and the Customer on a deferred payment plan and the payment down payment, if required, under that plan.

At the request of the Retail Supplier, and for a fee of \$10 per calculation, Central Hudson will calculate the charges the Customer would have been assessed by Central Hudson for bundled service during an applicable time period.

The Customer will be assessed a reconnection charge by Central Hudson as defined in General Information Section 22.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York