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Issued in Compliance with Order in C. 98-M-1343 Dated December 19, 2003

35. RETAIL ACCESS PROGRAM (Cont'd)

M. RETAIL SUPPLIER INITIATED SUSPENSION OF DELIVERY SERVICE (Cont'd)

The Retail Supplier initiated delivery service suspension to a residential customer will end upon the occurrence of any of the following conditions:

- (a) receipt by the Retail Supplier of the full amount of the arrears for which service was terminated;
- (b) agreement between the Retail Supplier and the Customer on a deferred payment plan and the payment down payment, if required, under that plan;
- (c) upon the direction of the Commission or its designee;
- (d) upon the receipt by the Retail Supplier of a commitment of a direct payment or written guarantee in accordance with Social Service Law;
- (e) where notice has been received that serious impairment to health or safety is likely to result if service is not reconnected;
- (f) upon the expiration of one year after such termination of electric supply; or;
- (g) the Customer pays the Retail Supplier the lesser of the amount the Customer would have paid Central Hudson for bundled service during the applicable time period or the amount due to the Retail Supplier for electric supply service plus any amount due to Central Hudson for delivery service.

If a Retail Supplier has initiated the suspension of delivery service to a residential consolidated bill customer, Central Hudson will determine the amount the Customer must pay to end the Retail Supplier-initiated suspension of delivery service, as discussed in General Information Section 35.M(g) above, by calculating the ratio of the Company's Bundled Service Bill to the Total Retail Access Service Bill, and applying this ratio to the amount the Retail Supplier has requested to end the delivery service suspension request. If the ratio of Company to Retail Access billed amounts is greater than or equal to one (1), the Customer would be required to pay the entire amount the Retail Supplier had requested to end the delivery service suspension. If the ratio of Company to Retail Access billed amounts is less than one (1), the ratio of the billed amounts would be applied to the amount requested by the Retail Supplier, reducing the amount the Customer must pay to end the delivery service suspension.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York