PSC No: 120 - Electricity New York State Electric & Gas Corporation Initial Effective Date: February 19, 2004 Leaf No. 103 Revision: 1 Superseding Revision: 0

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

RESERVED FOR FUTURE USE

Issued in compliance with orders in Case 98-M-1343 dated 11/21/2003 and Cases 99-M-0631 and 03-M-0117 dated 12/19/2003.

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