

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: February 3, 2004

Leaf No. 109  
Revision: 1  
Superseding Revision: 0

#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

J. Consolidated Billing and Payment Processing (Cont'd.)

6. Pro-ration of Partial Customer Payments

- (a) Effective Date: Pro-ration of partial customer payments on consolidated bills will take effect on February 3, 2004. Pro-ration of partial customer payments will be in accordance with the Commission's Order Adopting Revised Uniform Business Practices, issued November 21, 2003, in Case 98-M-1343, and the Order on Petitions for Rehearing and Clarification, issued December 5, 2003, in Cases 98-M-1343, 99-M-0631, 03-M-0117, as the same may be revised, modified, amended, clarified, supplemented or superseded.
- (b) Pro-ration of partial customer payments will occur after a partial customer payment is received by the billing party. Pro-ration of partial customer payments by NYSEG will be based on all information available to NYSEG at the time the partial customer payment is received by NYSEG.
- (c) All partial customer payments made to the non-billing party must be forwarded to the billing party for pro-ration in accordance with the orders specified in this Schedule at Section 16.J.6.a.

17. Business Retention Incentive ("BRI")

This provision expired on March 2, 2003. Any customers who were receiving the BRI discount as of that date may transition to the Economic Revitalization Incentive (ERI), as described in General Information Section 7 of this Schedule, for the remainder of their five-year term. The transition, which will be based on the start date of their BRI discount, is set forth in the Special Provision for Economic Incentives of the respective service classifications.

Issued in compliance with order in Cases 98-M-1343, 99-M-0631, and 03-M-0117 dated December 5, 2003.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York