PSC NO: 219 GAS LEAF: 190 NIAGARA MOHAWK POWER CORPORATION REVISION: 1 INITIAL EFFECTIVE DATE: 02/19/04 SUPERSEDING REVISION: 0 STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/21/03.

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

OTHER BILLING, COLLECTION SERVICES, AND CHARGES: (continued)

- 2. When a Marketer specifies service to be re-established at the same meter location where the service was disconnected for non-payment of bills, a service re-establishment charge will be made in addition to all other charges under this schedule. The following charges will be assessed for each service that was discontinued at the meter or at the outside service valve:
 - a. When a Marketer specifies service be re-established to a customer during normal business hours, a service re-establishment charge will be assessed regardless of the time the service is re-established. The charge applicable to all Marketers will be \$52.32.
 - b. When a Marketer specifies service be re-established to a customer during other than normal business hours, a service re-establishment charge will be assessed. The charge applicable to all Marketers is \$154.45.
 - c. For purposes of this Rule, normal business hours are considered to be from 8:00 a.m. to 4:00 p.m., local time, Monday through Friday, excluding holidays.
- F. Marketer Requested Calculations of Full Utility Service Bills
 - 1. The Company will charge the Marketer \$2.00 per bill, per month, per service for each residential account if a Marketer requests the Company to calculate a bill as if the customer had purchased gas supply from the Company.

SWITCHING AND SLAMMING:

UBP Addendum No. 1, Section 5, establishes the requirements for switching and slamming.

- 1. Customer Change of Marketers:
 - A. The new Marketer selected by the customer shall provide to the Company notices of requested switches. The notices shall be in the form of an electronic enrollment, and shall comply with the enrollment requirements set forth in this Service Classification. The notices shall be submitted not later 15 calendar days prior to the month service is to commence. For a 31 day month this will be on the 17th of the month, for a 30 day month this will be on the 16th of the month, for a 29 day month this will be on the 15th of the month and for a 28 day month this will be on the 14th of the month.

Issued By: William F. Edwards, President, Syracuse, New York