## 14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

B. Estimated Bills (Cont'd)
3. No Access Procedure - Nonresidential Customers (Cont'd)
c. (Cont'd)
(3) The third and each successive notice will advise the access controller of the no access charge that has been added to the access controller's bill and, if the access controller's service can be terminated without obtaining access, shall be accompanied by a final notice of termination for non-access. In any case where the access controller's service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the Company is seeking to obtain a court order to gain access to the customer's meter.
(4) A no access charge as provided for in the Company's tariff Section 11. shall not exceed \$100.00.
(5) No more than $\$ 100.00$ per building or premises will be added to any single bill of the access controller even though more than one meter is located there.
(6) The Company may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subsection if the access controller contacts the Company and provides a legitimate reason for postponing the provision of access; provided, however, that such suspension may not be utilized in the case of any account that is billed for demand charges and in no event for more than 90 calendar days.

## C. Backbilling

1. Residential
(a) The Company will not charge a residential customer for service rendered more than six months prior to the mailing of the first bill for service unless the failure of the Company to bill at an earlier time was not due to the neglect of the Company or was due to the culpable conduct of the customer. If the customer remains liable for any service and the delay in billing was not due to the culpable conduct of the customer, the Company will explain the reason for the late billing and will notify the customer in writing that payments may be made under an installment payment plan.

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