

PSC NO: 1 GAS LEAF: 44
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 5
INITIAL EFFECTIVE DATE: 03/01/04 SUPERSEDING REVISION: 4
STAMPS: Issued in compliance with order in Cs. 98-M-1343, 99-M-0631, 03-M-0117 dated 11/21/03

GENERAL INFORMATION

II. Rules and Regulations (continued):

3D. Estimated Bills (continued):

- .2.4.2 The second notice shall advise the access controller of the fifty dollar no-access charge that has been added to the access controller's bill and that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, another fifty dollar charge will be added to the access controller's next bill. The notice shall further explain that is the access controller's service can be physically terminated without obtaining access, steps to terminate service will follow, and that in the event that the access controller's service cannot be physically terminated, steps to obtain a court order to gain access to the customer's meter will follow.
- .2.4.3 The third and each successive notice shall advise the access controller of the latest fifty dollar no-access charge that has been added to the access controller's bill and, shall be accompanied by a final notice of termination for non-access. In any case where the access controller's service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the utility is seeking to obtain a court order to gain access to the customer's meter.
- .2.5 No more than one hundred dollars per building or premises will be added to any single bill of the access controller even though multi-meters are located there.
- .2.6 The Company may, at its discretion, suspend temporarily up to ninety calendar days the issuance of no-access notices and/or penalties if the access controller contacts the Company and provides a legitimate reason for postponing.
- .2.7 All related legal costs associated with gaining access to the customer's meter shall be paid for by the access controller.
- .2.8 For seasonal and/or short-term customers, an actual meter reading shall be taken upon termination of service.

E. Payment of Bills and Charge for Late Payment

- .1 Due Date: All bills are due on presentation and are payable by mail or at any customer relations office of the Company where application for service is made or to any duly authorized collector of the Company. Failure to pay a bill within 20 days after receipt of the bill shall constitute late payment.
- .2 Charge for Late Payment: A late payment charge at the rate of one and one-half percent (1/2%) per monthly billing period will be applied to the accounts of all customers except state agencies. The charge will be applied to all amounts billed, including arrears, levelized billing, the balance due under a non-residential deferred payment agreement (as applicable under Rule 4B), and unpaid late payment charge amounts applied to previous bills, which are not received by the Company on or before a date specified on the bill. The date so specified shall not begin until 3 calendar days after the mailing date and shall be not less than 20 days after the date payment was due.
- .3 If Billing Agency exists refer to Uniform Business Practices for Retail Access in Section 9.J.2.

Issued by Joseph F. Bodanza, Senior Vice President and Chief Accounting Officer, Hicksville, NY