

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: February 19, 2004
Issued in compliance with orders in Case 98-M-1343 dated Nov. 21, 2003 and Cases 99-M-0631 and 03-M-0117 dated Dec. 19, 2003

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Revision: 1
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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

4. Changes in Supplier:

- (a) Switching Requirements – S.C. No. 5, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 5, and SC No. 7 Customers with annual use less than 35,000 therms:
See Section 5 of the UBP Addendum to this Schedule.
- (i) Effective Date of Switch:
All switches will occur on the date of the Customer's next meter reading date, which must be at least fifteen (15) days in the future.
- (ii) Special Meter Reading Fees:
A fee of twenty (\$20) per customer location, per meter, per read attempt, will be charged to an ESCO or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.
- (b) Switching Requirements – S.C. No. 3, S.C. No. 10, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 3, and SC No. 7 customers who annual use is greater than or equal to 35,000 therms:
See Section 5 of the UBP Addendum to this Schedule.
- (i) Initiating a Service Switch:
- (a) The ESCO/DC and the Customer shall each submit a formal request on their letterhead to RG&E five (5) business days prior to the end of the month.
- (b) The switch date will be the first calendar day of the next month.
- (ii) Special Meter Reading Fees:
Daily meter reads and special meter reading fees will be in accordance with Rule 10.J of this Schedule, at Type of Balancing Service, A) S.C. No. 3 Daily Balancing Service, 1. Daily Meter Read Data.
- (c) Budget Billing Adjustments:
RG&E Budget Billings reflect only delivery charges and may be adjusted at the switch dates or as required to reflect changes in RG&E's service and, if adjusted, shall be reflected in the Customer's next bill.

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