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GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(b) The Company will provide mechanisms that will allow customers to choose, through their ESCO, a Consolidated Billing and Payment Processing option, consistent with Rule 11.I, of this Schedule.

4. Operational Issues (Scheduling, Balancing and Settlement):

- (a) The following applies to scheduling, balancing and settlement with the NYISO:
- i. ESCOs/DCs will schedule Electric Power Supply directly with the NYISO.
- ii. RG&E will calculate customer load by hour and combine accounts by ESCO/DC.
- iii. RG&E will communicate the load calculations to the NYISO, in accordance with the NYISO's Billing Schedule for true-ups.
- iv. The NYISO will balance the load calculations with the ESCO/DC schedules, price the imbalance, and invoice or credit the ESCO/DC for the cost of the imbalance.
- v. The NYISO will apply any additional applicable charges, as appropriate.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York