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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

4. Billing:

(a) Invoices:

Invoices shall be issued to ESCOs/DCs monthly for imbalances, Customer data provided on request (over and above the information provided without charge), Special Meter Reading charges, adjustments to prior invoices, and other retail tariff services provided in accordance with this Schedule. Services requested directly by Customers will be billed directly to the Customers unless ESCOs request that those charges be billed to them instead.

(b) The Company will provide mechanisms that will allow customers to choose, through their ESCO, a Consolidated Billing and Payment Processing option, consistent with Rule 10.I, of this Schedule.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York