

**PSC NO. 4 GAS**

**ORANGE AND ROCKLAND UTILITIES, INC.** LEAF: 51  
INITIAL EFFECTIVE DATE: February 19, 2004 REVISION: 1  
SUPERSEDING REVISION: 0  
Issued in compliance with Orders of the Public Service Commission dated  
December 19, 2003 in Case Nos. 98-M-1343, 99-M-0631, and 03-M-0017.

### **GENERAL INFORMATION**

#### **9. REFUSAL OR DISCONTINUANCE OF SERVICE**

For the purposes of this section, disconnection of service shall mean the physical disconnection of the customer's service including suspension of delivery service at the request of a Seller in accordance with the UBP, the Home Energy Fair Practices Act (Public Service Law, Article 2), and this Rate Schedule.

##### **9.1 CONDITIONS OF DISCONNECTION**

###### **(A) Residential**

The Company may disconnect service if a residential customer:

- (1) fails to pay undisputed charges for service rendered at any time during the preceding 12 months; or
- (2) fails to pay amounts due under a deferred payment agreement; or
- (3) fails to pay or agree in writing to pay equipment or installation charges relating to the initiation of service; or
- (4) fails to pay a lawfully required deposit; and
- (5) is sent a final disconnect notice at least 15 days prior to the disconnect date shown on the notice.

The Company may also disconnect service to a residential customer participating in the Company's Gas Transportation Service Program at the request of a Seller in accordance with the UBP and the Home Energy Fair Practices Act (Public Service Law, Article 2).

###### **(B) Non-Residential**

The Company may disconnect service if a non-residential customer:

- (1) fails to pay undisputed charges for service rendered at any time during the preceding six years; or
- (2) fails to pay amounts due under a deferred payment agreement; or
- (3) fails to pay a security deposit; or
- (4) fails to provide reasonable access to the premises for necessary or proper purposes in connection with rendering of service; or
- (5) fails to comply with a provision of the Company's tariff which permits the Company to refuse to supply or to disconnect service; and

Issued By: John D. McMahon, President, Pearl River, New York  
(Name of Officer, Title, Address)