

PSC NO. 4 GAS LEAF: 62  
ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 3  
INITIAL EFFECTIVE DATE: February 19, 2004 SUPERSEDING REVISION: 2  
Issued in compliance with Orders of the Public Service Commission dated  
December 19, 2003 in Case Nos. 98-M-1343, 99-M-0631, and 03-M-0017.

### GENERAL INFORMATION

#### 10. CHARGES FOR SPECIAL SERVICE

##### 10.1 SERVICES FOR WHICH NO CHARGES ARE MADE

- (A) Limited engineering services such as studies in connection with additional or improved use of service.
- (B) High bill complaint investigations.
- (C) Inspection of appliance burners, and adjustment thereof where necessary, at the time of initial installation or unlocking of the meter.
- (D) Investigation of gas leaks.
- (E) Resuscitation.

##### 10.2 CHARGE FOR BILL HISTORY INFORMATION

A Seller that is authorized by a customer to receive usage and billing information may request and will be provided a statement of the account's usage and billing information as provided in the UBP, which states the period to be covered by the statement that will be provided without charge.

A Seller which affirms electronically or in writing that it has received written authorization from a customer to receive credit information may request and will be provided such information in accordance with the UBP, which states the period to be covered by the statement that will be provided without charge.

The Company will not disclose customer information to a Seller if the customer has given advance notification to the Company in writing that such information should not be disclosed.

The Company will charge \$15.00 per account per year of information when usage and billing information and/or credit information is requested beyond that provided at no charge.

Issued By: John D. McMahon, President, Pearl River, New York  
(Name of Officer, Title, Address)