

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: December 1, 2003

Leaf No. 61  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

D. Eligible Customer Participation: (Cont'd.)

2. Commencement of Service - New Delivery Customers:

(a) New Delivery Customers may initiate delivery service by contacting NYSEG or the ESCO. Before such service may commence, New Delivery Customers must be accepted in accordance with the provisions of NYSEG's tariff, PSC 119 - Electricity, Section 2.I. To participate in the Program, a New Delivery Customer must meet the criteria set forth in P.S.C. 119 - Electricity, Section 2.I and the eligibility requirements contained in the Program.

(b) Initiation of Service Fees, Deposits, or Other Requirements:

Except as otherwise provided therein, any fees, deposit requirements, or other charges identified in NYSEG's tariffs, PSC 119 - Electricity, P.S.C. No. 120 - Electricity and P.S.C. No. 121 - Electricity will apply.

(c) Special Meter Reading Fees:

NYSEG will not charge a fee for a Special Meter Reading associated with enrollment in the Program if the Special Meter Reading is performed in conjunction with the initiation of new delivery service.

(d) The ESCO is responsible for compliance with notification procedures set forth in this tariff, the Supplier Manual and the Operating Agreement.

3. Customer Information - Historical:

At the request of an Eligible Customer or its authorized designee, NYSEG will, within five (5) Business Days, provide at least 24 consecutive months (or for the life of the account, if less than 24 months) of the Eligible Customer's most recent usage and billing information for each of the Eligible Customer's accounts as specified below. The usage and billing information shall be made available in the manner NYSEG currently uses until Electronic Data InterChange ("EDIC") mechanisms are functional. A customer's meter number and NYSEG account number must be provided to obtain this data.

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