PSC No: 120 - Electricity New York State Electric and Gas Corporation Initial Effective Date: December 1, 2003 Leaf No. 89 Revision: 0 Superseding Revision:

GENERAL INFORMATION

- 16. Customer Advantage Program General Retail Access: (Cont'd.)
 - E. ESCO or DC Participation: (Cont'd.)
 - 7. Creditworthiness Standards: (Cont'd.)
 - (h) Prepayments and Deposits: (Cont'd.)

Consistent with Case Nos. 00-M-0504 (Order issued May 9, 2002, and Notice issued May 9, 2001) and 98-M-1343 (Order issued April 15, 1999), the Commission's consumer protections regarding prepayments and deposits extend to small commercial customers and small nonresidential customers as well as to residential customers.

- 8. Billing:
 - (a) NYSEG will perform cycled meter readings in accordance with current practices and provide the ESCO/DC with a file containing the applicable billing determinants, according to NYSEG's Service Classification, on the same day such information is used by NYSEG to issue NYSEG's bill to the Eligible Customer. Information provided by NYSEG to the ESCO shall be used by the ESCO solely for billing its Eligible Customers and for no other purposes.
 - (b) The ESCO will be responsible for billing its services and offering customer services related to such billing.
 - (c) At the request of an ESCO or a DC, NYSEG will provide segment load profile information, as more specifically set forth in the Supplier Manual.
 - (d) Invoices

Invoices shall be issued to ESCOs/DCs monthly for imbalances, Eligible Customer data provided on request (over and above the information provided without charge), Special Meter Reading charges, adjustments to prior invoices, and other retail tariff services provided at the request of the ESCOs/DCs. Services requested directly by Eligible Customers will be billed directly to the Eligible Customers unless ESCOs request that those charges be billed to them instead.

(e) If any undisputed portion of the ESCO's or the DC'sinvoice due NYSEG by the ESCO or the DC is not paid when due, or if any portion is received in funds which are not immediately available to NYSEG, then a late payment fee equal to one and one-half percent (1.5%) per month, or portion thereof, of the amount owed to NYSEG shall be paid by the ESCO or the DC from the date such payment is due to the date of payment.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York