

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 100
Revision: 0
Superseding Revision:

GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

E. ESCO/DC Participation: (Cont'd.)

10. Discontinuance of Service (Cont'd.)

(c) ESCO Suspension Criteria: (Cont'd.)

ii. (Cont'd.)

g. (Cont'd)

2. Failure to comply with prescribed consumer protections;
3. generation of an unacceptably high volume of Eligible Customer complaints;
4. failure of an ESCO to comply with applicable NYISO requests;
5. failure to comply with prescribed reporting requirements;
6. failure to comply with oversight requirements;
7. failure to apprise the Commission or NYSEG of all material changes in the information in the applicant's initial filing with the Commission or NYSEG;
8. failure to comply with the voluntary discontinuance requirements set forth above; or,
9. failure to comply with all other applicable requirements of the Commission pertaining to electric retail access programs in New York State , including, but not limited to, those in Opinion No. 97-5, and in the Order Clarifying Consumer Protections, issued October 25, 1996, as the same may be revised, modified, amended, clarified, supplemented or superseded.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York