

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: December 1, 2003

Leaf No. 98  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

E. ESCO/DC Participation: (Cont'd.)

10. Discontinuance of Service (Cont'd.)

(b) Discontinuance of Sales by ESCO to Individual Eligible Customer (Cont'd.)

- i. An ESCO may discontinue sales to individual Eligible Customers in NYSEG's service territory at will (except as may be otherwise limited by contracts with customers), upon submission of a written notice to those individual Eligible Customers and to NYSEG at least fifteen (15) calendar days prior to the discontinuance date. The notice to Eligible Customers shall inform them of certain items as set forth in the Supplier Manual.
- ii. If the ESCO does not give the required notice to its Eligible Customers and to NYSEG, the ESCO may be determined ineligible by the Commission to sell Electric Power Supply to Eligible Customers in New York State and/or may be assessed a monetary penalty by the Commission.
- iii. Upon receipt of a switch request from a subsequent ESCO following the discontinuance notice, NYSEG will verify the intended switch with the Eligible Customer in accordance with Changes in Supplier, as set forth in Section 16.D. of this tariff.

(c) ESCO/DC Suspension Criteria:

- i. Involuntary Discontinuance of an ESCO's Right to Provide Service to Eligible Customers
  - a. Where NYSEG determines that it is necessary or desirable for safety or for system reliability reasons (including, but not limited to, the proper scheduling and delivery of Electric Power Supply to meet the needs of Eligible Customers), NYSEG may immediately suspend such ESCO/DC.

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