

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
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#### GENERAL INFORMATION

16. Customer Advantage Program - General Retail Access: (Cont'd.)

E. ESCO/DC Participation: (Cont'd.)

10. Discontinuance of Service (Cont'd.)

(c) ESCO Suspension Criteria: (Cont'd.)

ii. (Cont'd.)

g. (Cont'd.)

10. Failure to pay a bill for delivery services or an imbalance charge when due, or does not pay the bill within ten (10) calendar days after being notified of the non-receipt of payment.

iii. NYSEG may initiate the process to discontinue an ESCO by providing the ESCO a written notice (with a copy to the Commission) advising the ESCO that its right to enroll additional Eligible Customers is suspended immediately. The notice shall also state that unless the stated cause for the discontinuance is corrected within a designated period (not less than ten (10) calendar days) from the ESCO's receipt of the notice, or the Commission, or its designee, requires otherwise, the ESCO's Eligible Customers will be notified that the ESCO will be discontinued. The discontinuance will take place no longer than fifteen (15) calendar days after the end of the designated ten (10) calendar day period to cure the problem, except that in cases of non-payment of invoices, the discontinuance will take place at the end of the designated ten (10) calendar day period to cure the problem.

Discontinuance of DCs may be initiated by a similar notice stating that unless the identified cause is corrected within the designated period (not less than ten (10) calendar days), or the Commission or its designee, requires otherwise, the DC will no longer be allowed to procure its own energy supplies. The discontinuance process will stop if the ESCO/DC corrects the problem within the ten (10) calendar day period, unless otherwise directed by the Commission. If a more expeditious process is deemed necessary for any discontinuance, the process outlined below may be followed.

iv. NYSEG may suspend or discontinue an ESCO/DC immediately if an imminent risk exists that compromises the safety or operational reliability of NYSEG's system. Notices shall be sent to Eligible Customers as specified in the Supplier Manual.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York