

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 38
Revision: 0
Superseding Revision:

GENERAL INFORMATION

12. Customer Advantage Program: (Cont'd.)

G. Changing Electric Rates January 1, 2003 - December 31, 2004: (Cont'd.)

4. Process for Changing to a Non-Retail Access Rate,
January 1, 2003 - December 31, 2004: (Cont'd.)

(c) **Large Customer - Competitive Supplier Price (ERO) to NYSEG Variable Price (VRO)**

A Large customer that is changing from Competitive Supplier Price (ERO) to NYSEG's Variable Price (VRO) rate may do so by first contacting its ESCO to discontinue Retail Access. (Alternatively, a Large customer may directly contact NYSEG with its request.) Upon NYSEG's receipt of the notice that the customer is canceling Retail Access, NYSEG will notify the customer of such cancellation by sending the customer a letter. When the first scheduled meter reading date (effective date of the switch) occurs, NYSEG will bill the Large customer at NYSEG's Variable Price (VRO) rate.

5. **ESCO Discontinuance of Sales to Individual Customer:**

If an ESCO cancels a customer's Retail Access service, such ESCO must follow the procedures set forth in this Schedule at Section 16.E.10(b). Upon receipt of the notice of discontinuance from the ESCO, NYSEG will verify this request with the customer by sending a letter to the customer. See Section 12.G.4 above for procedures subsequent to the customer's receipt of the letter.

6. **SC 13 or SC 14 Contracts Expiring**

A customer taking service under SC 13 or 14 whose contract expires on a date past the Enrollment Period deadline (at noon on December 31, 2002) has 30 days after the contract expiration to select an electric rate. Such customer would be eligible for the two Non-Retail Access choices (NYSEG Fixed Price [BRO] and NYSEG Variable Price [VRO]) as well as the two Retail Access rates (Competitive Supplier Price [ERO] and NYSEG Fixed Price with Supply Credit [BRO w/RAC]). A customer electing a Non-Retail Access rate should contact NYSEG to convey its selection. A customer electing a Retail Access rate must adhere to the process set forth above in Section 12.G.3; the ESCO will contact NYSEG directly to convey the customer's rate and Retail Access enrollment.

If such customer does not communicate its rate selection to the Company until after the first scheduled or Special Meter Reading date following the contract expiration or the expiration of the 30-day period, NYSEG will bill Large customers on NYSEG's Variable Price (VRO) rate and Small customers on NYSEG's Fixed Price (BRO) rate (the BRO rate may be adjusted every six months, and the adjusted rate will be applicable to customers who choose or are placed on BRO after the date the price adjustment is effective) until the customer has contacted NYSEG with their rate selections.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York