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New York State Electric and Gas Corporation

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GENERAL INFORMATION

12. Customer Advantage Program

NYSEG's Electric Rate Plan, which was approved by the Commission=s Order Adopting Provisions of the Joint Proposal with Modifications, Cases 01-E-0359 and 01-M-0404, issued February 27, 2002, and modified by the Order Establishing Default Service, also Case 01-E-0359, issued July 29, 2002, sets forth the electric rate choices available to customers commencing in Year Two of the Electric Rate Plan (Year beginning January 1, 2003) and continuing through Year Five of the Electric Rate Plan (Year beginning January 1, 2006). NYSEG refers to the implementation of the Joint Proposal as its Electric Rate Plan. There will be two commodity offering periods. The first of two commodity offering periods will run from January 1, 2003 through December 31, 2004. Enrollment for this two-year period will last for three months, beginning October 1, 2002 and continuing through noon on December 31, 2002. NYSEG will provide a second commodity offering period from January 1, 2005 through December 31, 2006. Enrollment for this two-year period will last for three months, beginning October 1, 2004 and continuing through noon on December 31, 2004.

A. Rate Choices

Beginning October 1, 2002, NYSEG will offer two Retail Access choices and two Non-Retail Access choices, as specified in this Section 12 to become effective January 1, 2003. The information provided in this Section is an overview of the available rates. Additional detail can be found in the individual Service Classification sections in this Schedule.

The Retail Access choices consist of the Competitive Supplier Price Choice (also known as the ESCO Rate Option ["ERO"] in the Electric Rate Plan), and the NYSEG Fixed Price with Supply Credit (also known as the Bundled Rate Option with Retail Access Credit ["BRO w/RAC"] in the Electric Rate Plan).

- 1. Competitive Supplier Price (ERO): This Retail Access choice includes a fixed component for NYSEG delivery service, a fluctuating Transition Charge (Non-Bypassable Wires Charge ["NBWC"] described below), and a credit of \$0.002 per kWh (for Large customers, as defined below in Section 12.E.) or \$0.004 per kWh (for Small customers, as defined below in Section 12.E. applied to the delivery rate. An ESCO (as defined in Section 16.B of this Schedule) provides Electric Power Supply.
- 2. NYSEG Fixed Price with Supply Credit (BRO w/RAC): this Retail Access choice applies a Retail Access Credit ("RAC") to the NYSEG Fixed Price Choice ("BRO") rate (described below). The RAC fluctuates with the market price of electricity. The RAC consists of energy, losses and unaccounted for energy; Unforced Capacity ("UCAP"), UCAP Losses, UCAP Reserves, and an Additional Component of \$0.003 per kWh (for Large customers, as defined below in Section 12.E. and \$0.005 per kWh (for Small customers, as defined below in Section 12.E. An ESCO provides Electric Power Supply. (All terms as defined in Section 16.B of this Schedule.)

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