

PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: December 1, 2003

Leaf No. 31
Revision: 0
Superseding Revision:

GENERAL INFORMATION

12. Customer Advantage Program: (Cont'd.)

D. Enrollment for Rates Effective January 1, 2003:

The Enrollment Period begins October 1, 2002 and ends at noon on December 31, 2002. A customer's electric rate selection made during this period will become effective on January 1, 2003 and will continue through December 31, 2004, unless the customer elects a rate change, pursuant to the rules set forth below in Section 12.G.

On or after October 1, 2002, any customer may communicate an electric rate selection using one of the following methods: (1) calling NYSEG's telephone Voice Response Unit (VRU), (2) accessing NYSEG's Web site, www.nyseg.com, (3) returning the enrollment form via US mail, (4) contacting NYSEG's Customer Call Center, (5) using NYSEG's marketing/customer service representatives in any of NYSEG's district offices, or (6) advising the customer's ESCO that it is continuing or enrolling in Retail Access. Rate enrollment procedures for a customer currently participating in Retail Access are different than the procedures for a customer who is not participating in Retail Access.

1. Non-Retail Access Choices:

NYSEG Fixed Price (BRO) and NYSEG Variable Price (VRO) are the two Non-Retail Access choices available to all customers, except as noted above in Section 12.C. A customer currently enrolled in Retail Access who would like to elect a Non-Retail Access rate must follow the enrollment procedures set forth in this Schedule at Section 12.D.4 below.

2. Retail Access Choices:

Competitive Supplier Price (ERO) is available to all customers, except as noted above in Section 12.C. If a customer is participating in Retail Access at the beginning of the Enrollment Period (by October 1, 2002) or if the customer's ESCO has successfully communicated the customer's valid Retail Access enrollment information to NYSEG by September 20, 2002, such customer is also eligible for the NYSEG Fixed Price with Supply Credit (BRO w/RAC).

A customer participating in Retail Access at the beginning of the Enrollment Period (by October 1, 2002) or a customer whose ESCO has communicated the customer's Retail Access enrollment information to NYSEG by September 20, 2002, must contact its ESCO to choose the appropriate rate (i.e., NYSEG Fixed Price with Supply Credit [BRO w/RAC] or Competitive Supplier Price [ERO]). The ESCO will then contact NYSEG directly to convey the customer's rate choice and Retail Access enrollment. A customer enrolling in Retail Access on or after October 1, 2002 is required to provide an affirmation to its ESCO in substantially the same format as follows:

I understand that as a customer of NYSEG, participating in Retail Access, I have the right to choose my commodity delivery options. My signature below (my affirmative response) indicates that I authorize the supplier providing service to me to convey my delivery option selection to NYSEG.

A customer participating in Retail Access prior to October 1, 2002 is not required to provide the above affirmation. An ESCO currently supplying commodity to customers in NYSEG's service territory as of October 1, 2002 is authorized to choose the delivery service option for its customers who do not choose a service option during the Enrollment period (October 1 through noon on December 31, 2002).

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