

PSC No: 120 - Electricity  
New York State Electric and Gas Corporation  
Initial Effective Date: December 1, 2003

Leaf No. 34  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

### 12. Customer Advantage Program: (Cont'd.)

#### E. Default Process at the Close of the Enrollment Period: (Cont'd.)

##### 3. Temporary Rate Assignment Prior to Retail Access Effective Date: (Cont'd.)

For a customer that was eligible and elected the NYSEG Fixed Price with Supply Credit (BRO w/RAC) rate during the Enrollment Period, and enrolled in Retail Access prior to September 20, 2002, but the first scheduled or Special Meter Reading date (effective date) will not occur until after January 1, 2003, NYSEG will bill the customer at the NYSEG Fixed Price (BRO) rate from January 1, 2003 until the customer's first scheduled or Special Meter Reading date. After that meter read, billing at the NYSEG Fixed Price with Supply Credit (BRO w/RAC) rate will begin.

#### F. Grace Period January 1 - April 30, 2003:

NYSEG has established a Grace Period for a customer who has chosen or been placed on NYSEG Fixed Price (BRO), but who would rather select the Competitive Supplier Price (ERO). The Grace Period for this rate change runs from January 1 through 4:30 p.m. on April 30, 2003. The ESCO must submit the customer's valid enrollment information to NYSEG by April 20, 2003.

##### 1. NYSEG Fixed Price (BRO) by Default:

During the Grace Period (January 1 through April 30, 2003) NYSEG will notify each customer who defaulted to NYSEG Fixed Price (BRO), as a reminder of the ability to choose the Competitive Supplier Price (ERO) during the Grace Period. Upon receipt of the letter, if the defaulted customer decides to exercise its ability to elect the Competitive Supplier Price (ERO) during the Grace Period, the defaulted customer should obtain an ESCO that will then enroll the customer in Retail Access and the Competitive Supplier Price (ERO) rate.

##### 2. Customer Selected NYSEG Fixed Price (BRO):

A customer who chose NYSEG Fixed Price (BRO), but who would rather select the Competitive Supplier Price (ERO) during the Grace Period, may contact its ESCO if it desires to choose the Competitive Supplier Price (ERO). In turn, the customer's ESCO should contact NYSEG to communicate the customer's rate change to the Competitive Supplier Price (ERO) and the Retail Access enrollment information.

Customers who have chosen or been placed on NYSEG Fixed Price (BRO) but who then select the Competitive Supplier Price (ERO) during the Grace Period will be required to provide an affirmation to its ESCO in substantially the same format as follows:

I understand that as a customer of NYSEG, participating in Retail Access, I have the right to choose my commodity delivery options. My signature below (my affirmative response) indicates that I authorize the supplier providing service to me to convey my delivery option selection to NYSEG.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York