

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
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GENERAL INFORMATION

4. METERING AND BILLING (Cont'd)

H. METER READ AND BILLED HISTORY DATA

Data will be provided to customers and their designees as described below.

Meter read and billed history data will be provided only at the written or verbal request of the Customer offering reasonable proof that the requesting party is the customer of record or premise owner. Premise owners providing reasonable proof of identification, who are not the current customers of record, may obtain history only of premises that they own. Supplied historical meter read or billed history will be limited by the extent the historical data is available.

The Company will disclose a customer's meter read or billed history data to a Customer's designee only upon receipt of a signed document from the designee and with the written consent of the customer. All historical customer information obtained by the designee from the Company must be kept confidential and cannot be disclosed to others unless otherwise authorized by the customer. This information shall include account numbers, passwords, telephone numbers and service addresses.

The following fees will be charged to fulfill any individual request for meter read data, billed history, or both simultaneously, for a single Customer service point:

- (1) No fee for the first two (2) requests within a twelve (12) month period for the most recent twenty-four (24) months of data, or for the life of the account if less than twenty-four (24) months.
- (2) \$15.00 in total for each additional request in a twelve (12) month period for the most recent twenty-four months of data beyond two (2) requests.
- (3) \$15.00 in total for each request beyond the most recent twenty-four (24) months of data, up to and including six (6) years of available data.

Historical meter read data will include: account number, premise address, tax district, meter multiplier, service point identifier, meter number, read date, meter reading, consumption and demand, as applicable, for each billed period, and type of meter read (company, customer, or estimated). Historical meter read data for time-of-use meters shall indicate consumption for peak and off peak hours; demand meters indicate consumption and demand; and time-of-use demand meters indicate consumption and demand for peak and off-peak hours. Class average profiles and actual load shapes for Customers with interval meters shall also be supplied.

Billed history shall include: account number, premise address, billed dates, billed meter reads, consumption billed as measured in kilowatt hours and/or kilowatts, type of meter read (company, customer or estimate), and total dollar amount billed for each billed period.

(Continued on next leaf)

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