

**PSC NO: 121 ELECTRICITY**  
**NEW YORK STATE ELECTRIC & GAS CORPORATION**  
Initial Effective Date: 12/01/03

Leaf: 13  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 14. Billing and Collections:

#### A. When Bills Are Due:

Bills of the corporation are due upon receipt or, if mailed, three days after mailing. They are payable at any office of the Corporation or to any authorized collector.

#### B. Late Payment Charge:

1. For duly constituted public agencies, authorities or corporations taking service under this Schedule, a late payment charge at the rate of one and one-half percent (1 1/2%) per month will be billed on all amounts not paid on or before the past due date indicated on the bill. The date shown on the bill will not be less than twenty-three days from the date the bill is mailed to customers.

The amount subject to an initial late payment charge is the current bill. Also subject to additional late payment charges is any amount in arrears including any unpaid late payment charge amounts previously billed which were not received by the Corporation before such date shown on the previous bill. Such additional late payment charges will be billed at one and one-half percent (1 1/2%) per month.

2. State Agencies: Service to State Agencies will be rendered in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984.)

#### C. Rendition and Payment:

Bills shall be deemed rendered, and other notices duly given when delivered to the offices of the duly constituted public agency, authority or corporation or when mailed to such customer at the last known address of the customer, or when left at either of such places. Failure to receive such bill from the Corporation will not entitle the customer to any delay in the settlement of each month's account nor to any extension of the date after which a late payment charge becomes applicable.

Payment by mail properly stamped, addressed, and mailed on or before the past due date indicated on the bill as evidenced by the United States postmark, will be deemed to be payment prior to the application of late payment charges. A request by the customer for adjustment of bills or any other complaint does not extend the date of the undisputed portion of bills which have been duly rendered.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY