

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 01/01/04  
STAMPS: Issued in Compliance with Order of PSC in Case 02-M-0515 dated 12/03/03.

LEAF: 171  
REVISION: 2  
SUPERSEDING REVISION: 1

**SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (CONTINUED)**

**DEFINITIONS: (continued)**

"Involuntary Switch" - A process or situation where a customer's marketer is changed from one provider to another without the customer's authorization. This type of switch includes when the Marketer goes out of business, assigns its customers to another Marketer or decides to no longer serve a particular customer, or where a customer returns to the Company as a result of a Marketer's failure to deliver. An Involuntary Switch that is not in accordance with the "Discontinuance of Service" provision set forth in this Service Classification is referred to as Slamming.

"Lockbox" - A collection mechanism agreed upon by a utility and a Marketer which employs a third party financial institution to receive and disburse customer payments.

"Marketer" - Any non-utility entity that is determined eligible by the Department of Public service to provide or arrange to provide gas supply and other services on behalf of end use customers in New York State using the local utility's distribution system.

"Marketer MPDQ" - Means the sum of the MPDQ's of all the customers in the Marketer's Monthly Balancing pool.

"Maximum Delivery Quantity" (MDQ) - Means the maximum quantity that the marketer/customer may deliver daily to the Company's City Gate on behalf of a customer. The MDQ is based on historical usage patterns and expected weather conditions but will in no case be higher than the MPDQ.

"Maximum Peak Day Quantity" (MPDQ) - Means the maximum quantity (based on 75 degree days) of gas that the customer may take on any winter day. Customers will be assigned an MPDQ in accordance with the Base and Thermal Methodology or based on daily metered data from an approved remote meter.

"Minimum Storage Inventory Level" (MSIL) - Means the minimum level of gas to be maintained in storage by Gas Marketers providing Monthly Balancing Service as prescribed in the Minimum Storage Requirements provision of this Service Classification.

"Minimum Storage Inventory Level Deficiency" - Exists when the required Minimum Storage Inventory Level prescribed in the Minimum Storage Requirements provision of this Service Classification exceeds the amount of gas in the upstream storage operator(s) storage facilities.

"Sales Service" - Means service provided under Service Classification Nos. 1, 2, 3, 4 or 12.

"Slamming" - The unauthorized transfer of a customer's account from one entity providing Gas Supply Service to another entity providing Gas Supply service.

"Special Meter Read" - A service provided to obtain a customer's actual meter reading on a date that is different than the customer's regularly scheduled meter read date.

Issued By: William F. Edwards, President, Syracuse, New York