

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
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## GENERAL INFORMATION

### 11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(k) The Company will provide mechanisms that will allow customers to choose, through their ESCO, a Consolidated Billing and Payment Processing option, consistent with Rule 11.I, of this Schedule.

#### 9. Operational Issues (Scheduling, Balancing and Settlement):

(a) The following applies to scheduling, balancing and settlement with the NYISO:

i. ESCOs/DCs will schedule Electric Power Supply directly with the NYISO.

ii. RG&E will calculate customer load by hour and combine accounts by ESCO/DC.

iii. RG&E will communicate the load calculations to the NYISO, in accordance with the NYISO's Billing Schedule for true-ups.

iv. The NYISO will balance the load calculations with the ESCO/DC schedules, price the imbalance, and invoice or credit the ESCO/DC for the cost of the imbalance.

v. The NYISO will apply any additional applicable charges, as appropriate.

#### 10. Discontinuance of Service

##### (a) Voluntary Discontinuance of ESCO Operations:

i. An ESCO may discontinue operations (in whole or part) in RG&E's service territory at will (subject to any penalties or sanctions that may arise due to contractual obligations), upon submission of a written notice to RG&E and the ESCO's Customers at least fifteen (15) calendar days prior to the discontinuance date. The notice to Customers shall provide them with certain information as set forth in the Electric Supplier Manual.

ii. RG&E must, within five (5) calendar days of the notice from the ESCO, also send a notice to the ESCO's Customers containing the same information as required above. Such notice by RG&E to Customers will also include a list with names and telephone numbers of eligible ESCOs who have indicated a willingness to serve Customers in RG&E's service area.

iii. If RG&E becomes aware that an ESCO has discontinued operations in its service territory without giving the proper notice to Customers and to RG&E in accordance with the above requirements prior to discontinuing operations, RG&E shall immediately inform the Commission and then, if directed, notify all of the ESCO's Customers as required above. In the notification, RG&E shall also advise the Customers that, effective immediately, their service is being provided by RG&E's then-current tariff rates and that payment for such service from the date of the notice until a subsequent switch by the Customer to an ESCO takes place must be made to RG&E. When a Customer returns to RG&E service pursuant to this provision, it will be considered an Involuntary Switch.

iv. If the ESCO does not give notice to its Customers and to RG&E in accordance with the above requirements prior to discontinuing operations, the ESCO may be determined ineligible by the Commission to sell electricity to Customers in New York State and/or may be assessed a monetary penalty by the Commission.

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