

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

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GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

I. Consolidated Billing and Payment Process

1. Description:

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and Electric Supplier Manual.

2. Customer Eligibility:

Customers taking service under this Schedule, Service Classification Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; or P.S.C. No. 18 - Electricity, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Rule 11.D.8.

3. Bill Processing Credits:

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will receive a bill processing credit of \$0.62 per billing period. A Customer with a Combination Account will be eligible to receive the bill processing credit only if the customer has elected Consolidated Billing and Payment Processing for both electric and gas services.

4. Bill Processing Charges:

ESCOs will be assessed a bill processing charge of \$0.62 per bill for a Company rendered consolidated bill.

5. ESCO-Initiated Suspension of Delivery Service:

ESCOs may request the Corporation to suspend a customer's delivery service for non-payment of commodity service in accordance with this tariff, at Rule 5.J.

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