

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 02/01/04

LEAF: 62  
REVISION: 1  
SUPERSEDING REVISION: 0

## GENERAL INFORMATION

### 13. METER READING: (continued)

13.1.2 The consumption for the first month of the bimonthly period shall be based on the customer's previous usage, adjusted for weather conditions. The consumption for the second month of the bimonthly period shall be determined by subtracting the first month's estimated consumption from the total actual consumption of the bimonthly period as shown by the meter. The bill for each month shall be the result of applying to the consumption, determined as aforesaid, the applicable rates and charges contained in this Schedule.

13.1.3 In place of interim month estimated bills, the meter may be read by the customer and reported to the Company on or before the scheduled estimation date. If the reading is received by the Company on or before the scheduled estimation date, the bill will be computed using the customer reading instead of the estimate.

### 13.2 Estimated Bills – Residential:

Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of Company to read a meter or measuring device on the scheduled read date, the usage of service by such customer may be estimated by Company on the basis of available data and the customer billed accordingly.

13.2.1 Estimated bills may be routinely sent to the customer for a period of four months.

13.2.2 If no actual reading is obtained after the aforementioned period, the Company shall take reasonable actions to obtain an actual meter reading. Such actions may include but are not limited to:

13.2.2.1 Making an appointment with the customer and/or such other person who controls access to the meter for the reading at a time to include times other than during normal business hours; or

13.2.2.2 Offering the customer and/or such other person who controls access to the meter the opportunity to phone in meter readings; or

13.2.2.3 Providing cards to the customer and/or such other person who controls access to the meter on which he or she may record the reading and mail it to the Company.

13.2.3 If no actual reading is obtained after bills representing six months of estimated bills have been rendered, the Company shall send a notice to the customer or to the person who controls access to the meter, offering a special appointment for a meter reading both during and outside of business hours.

Issued By: William F. Edwards, President, Syracuse, New York