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Rochester Gas and Electric Corporation

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GENERAL INFORMATION

11. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(b) Initiation of Service Fees, Deposits, or Other Requirements:

Except as otherwise provided therein, any fees, deposit requirements, or other charges identified in this Schedule and RG&E's P.S.C. No. 18 – Electricity, Schedule for Electric Street Lighting Service will apply.

(c) Special Meter Reading Fees:

Where an ESCO is initiating delivery service for a new delivery Customer, RG&E will not charge a fee for a Special Meter Reading associated with enrollment in General Retail Access if the Special Meter Reading is performed in conjunction with the initiation of new delivery service.

(d) The ESCO is responsible for compliance with notification procedures set forth in this Schedule, the Electric Supplier Manual, the Operating Agreement, and the Trading Partner Agreement.

3. Customer Information - Historical:

At the request of a Customer or its authorized designee, RG&E will, within two (2) Business Days, provide at least 12 consecutive months (or for the life of the account, if less than 12 months) of the Customer's most recent usage and billing information for each of the Customer's accounts as specified below. The usage and billing information shall be made available via Electronic Data Interchange ("EDI"). A customer's RG&E account number must be provided to obtain this data.

(a) The usage and billing information that RG&E will provide, at the request of a Customer or its authorized designee, includes meter reading dates, consumption (kW and kWh, as appropriate, including on- and off-peak or other recorded interval data if applicable), service classification, currently listed tax district, current meter number (where applicable) and type of meter reading (by RG&E, by customer, or estimated). Where more than one meter or service point is associated with an account, the applicable service address information provided will pertain to the first service point contained within the account.

Except for temporary installations, RG&E will provide, via a non-EDI method, hourly interval usage data for those Customers who have interval meters and for those who have contracted with RG&E to meter and collect such data. However, Service Class Profiles will be supplied and used for calculating Energy Supply. For Partial Requirements Customers, RG&E will also release, via a non-EDI method, such Customer's historic economic incentive information.

(b) Provided that proper written customer authorization is received, in accordance with the currently effective UBP, RG&E will also provide, via a non-EDI method, customer credit information, which shall include whether the Customer had late payment(s) and/or disconnection due to nonpayment during the immediately preceding 12 month period.

4. Customer Information - Current:

RG&E will provide to ESCOs/DCs all data necessary to compute the Customers' charges for the most recent billing period. RG&E will perform cycled meter readings in accordance with current practices and will provide the ESCO with an EDI Usage transaction, according to EDI rules and RG&E's Service Classification. This same information is used to issue RG&E's bill to the Customer. Information provided by RG&E to the ESCO shall be used by the ESCO solely for billing its Customers in accordance with Rule 11.D.8 of this Schedule and the confidentiality provisions of the Electric Supplier Manual, and for no other purposes .

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