

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(h) Overpayments:

Overpayments made by an ESCO/DC as a result of an inaccurate invoice or as determined through the Dispute Resolution Process shall be credited to the ESCO/DC's account if a prior shortage exists or be refunded otherwise. Such credit or refund must occur within five (5) business days of a determination that an overpayment occurred. Such overpayments shall earn interest at the rate of one and one-half percent (1.5%) per month from the date of the overpayment until the date of the credit or repayment, whichever applies. If the overpayment is returned through a refund, the refund shall be rendered to the ESCO/DC by EFT or check, as mutually agreed to by the parties. Any applicable bank fees associated with EFTs shall be assessed to and paid by the ESCO/DC.

Interest on an underbilling is only payable when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party (see Rule 10.G, ESCO/DC Complaint or Dispute Resolution Process).

Overpayments made voluntarily by an ESCO/DC shall be credited to the ESCO/DC's account and shall not earn interest unless the overpayment is applied to the security deposit account.

(i) Other Charges to ESCOs/DCs from RG&E:

In addition to gas imbalances, late payment charges, additional historical customer usage, billing and credit information, and Special Meter Reading charges, RG&E may charge for other rates and charges approved by the PSC and set forth in RG&E's tariff.

(j) The Company will provide mechanisms that will allow customers to choose, through their ESCO, a Consolidated Billing and Payment Processing option, consistent with Rule 10.I, of this Schedule.

9. Operational Issues:

(a) Forecasting:

For all Customer service points, the ESCO is responsible for forecasting the usage of those service points, in accordance with the provision of Rule 10.J.

(b) Scheduling of Deliveries:

The ESCO is responsible for scheduling deliveries on the upstream pipelines directly serving the Company's citygates, in accordance with the procedures of those pipelines and the provisions of the applicable Service Classification and Rule 10.J of this tariff. The factor of adjustment used for balancing purposes to account for losses on the Company's system is 1.0128.

(c) Balancing and Settlement:

Each of the ESCO's Customer service points will be assigned a balancing option from Rule 10.J of this tariff, in accordance with the provisions of the applicable Service Classification. Balancing of ESCO deliveries with ESCO loads will be accomplished as specified in provisions of the applicable balancing option. Charges for balancing and cashout of overdeliveries or underdeliveries will be as specified in Rule 10.J.

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