

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

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Revision: 0
Superseding Revision:

GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(d) The ESCO is responsible for compliance with notification procedures set forth in this Schedule, the GTOP Manual, the Operating Agreement, and the Trading Partner Agreement.

3. Customer Information - Historical:

At the request of a Customer or its authorized designee, RG&E will, within two (2) Business Days, provide at least 12 consecutive months (or for the life of the account, if less than 12 months) of the Customer's most recent usage and billing information for each of the Customer's accounts as specified below. The usage and billing information shall be made available via Electronic Data Interchange ("EDI"). A customer's RG&E account number must be provided to obtain this data.

(a) The usage and billing information that RG&E will provide, at the request of a Customer or its authorized designee, includes meter reading dates, consumption, service classification, currently listed tax district, current meter number (where applicable) and type of meter reading (by RG&E, by customer, or estimated). Where more than one meter or service point is associated with an account, the applicable service address information provided will pertain to the first service point contained within the account.

(b) Provided that proper written customer authorization is received, in accordance with the currently effective UBP, RG&E will also provide, via a non-EDI method, customer credit information, which shall include whether the Customer had late payment(s) and/or disconnection due to nonpayment during the immediately preceding 12 month period.

4. Customer Information - Current:

RG&E will provide to ESCOs/DCs all data necessary to compute the Customers' charges for the most recent billing period. RG&E will perform cycled meter readings in accordance with current practices and will provide the ESCO with an EDI Usage transaction, according to EDI rules and RG&E's Service Classification. This same information is used to issue RG&E's bill to the Customer. Information provided by RG&E to the ESCO shall be used by the ESCO solely for billing its Customers in accordance with Rule 10.D.8 of this Schedule and the confidentiality provisions of the GTOP Manual, and for no other purposes.

All such information to be furnished by RG&E will be provided electronically via EDI to ESCOs/DCs when the data is acceptable to RG&E for the purposes of billing its Customers for service provided by RG&E. Where estimated meter readings are used, the estimates must also be provided to ESCOs/DCs when the data is acceptable by RG&E to bill its Customers for service provided by RG&E. All subsequent changes or corrections and adjustments to previously supplied data will be made available to the ESCOs/DCs when the data is acceptable to be used for its Customers.

5. Historical & Current Information Available Free of Charge:

For usage & billing information, RG&E will provide up to 12 months of the most recent historic usage and billing information (as described above). For credit information, RG&E will provide information on whether the Customer had late payments and/or disconnections due to non-payment during the immediately preceding 12 months. Two requests for historical usage and billing and credit information by the Customer and/or its designee within a rolling twelve (12)-month period will be provided at no charge. Usage information will be provided by RG&E electronically via EDI. All other information, including credit information, will be provided via a non-EDI method.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York