

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: March 1, 2004
Issued under the authority of the PSC in Case Nos. 02-E-0198 and 02-G-0199, issued and effective March 7, 2003

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GENERAL INFORMATION

10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

(j) Switching Fees:

- i. There will be no Switching Fee for a Customer's switch from RG&E's bundled service to an ESCO at any time, (i.e., each switch away from RG&E).
- ii. There will be no Switching Fee for an Involuntary Switch.
- iii. There will be no Switching Fee for the first Voluntary Switch either from an ESCO to another ESCO or back to RG&E service during the first 12 months following a Customer's initial participation in General Retail Access.
- iv. A \$10 Switching Fee will be assessed for all other Voluntary Switches. Such fee will be assessed to the requesting party at the time each enrollment transaction is completed.
- v. Special Meter Reading Fees. A special meter reading fee will be assessed to the requestor for each Service Point for which a special meter reading is requested. Fifteen (15) days notice is required for a Special Meter Reading. A special meter reading is a meter reading performed on a date other than the customer's regularly scheduled meter reading date. The fee shall be equal to the charge shown in the Special Services Statement.
- vi. Verification of Accounts. RG&E will provide, at a minimum of once per quarter, a listing of the ESCO's Customers that were receiving Gas Supply from the ESCO.
- vii. Budget Billing Adjustments. RG&E Budget Billings reflect only delivery charges and may be adjusted at the switch dates or as required to reflect changes in RG&E's service and, if adjusted, shall be reflected in the Customer's next bill.

11. Metering:

- (a) The metering requirements set forth in this Schedule apply here. Customers will continue to use existing meters.
- (b) A Customer that does not take service under an economic incentive provision that requests a meter other than that provided by the Company, commensurate with the Customer's Service Classification, is subject to the additional requirements set forth in this Schedule. Meter upgrades, subject to the availability of equipment, will be installed and operated by RG&E at the Customer's expense.
- (c) RG&E will continue to own, install, maintain, and read Customers' meters for billing purposes.

A schedule of meter upgrade charges shall be provided by RG&E upon the request of the Customer or its authorized designee. RG&E maintains a schedule of meter upgrade charges that covers standard metering options, and such schedule is available upon request.

- (d) RG&E will perform meter readings in accordance with established reading cycles and current practices, and provide relevant meter reading information to the ESCO. Information provided to an ESCO may be used solely by the ESCO for the purpose of billing the Customer. ESCOs are also subject to the confidentiality requirements as set forth in Rule 10.C.8 above.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York