

PSC NO: 1 WATER

COMPANY: Four Corners Water Works Corporation

INITIAL EFFECTIVE DATE: September 15, 2005

LEAF: 6

REVISION: 0

SUPERSEDING REVISION:

- (i) Installation of service pipes and mains will not normally be made when the ground is frozen.
- (j) Any plumbing work done on the customer's service pipe is subject to approval by the Company. No underground work shall be covered up until it has been inspected and approved by the Company.
- (k) All mains, services (up to the property line) and other water system facilities will be maintained and replaced by the Company.
- (l) The customer is responsible for service pipes and plumbing within the property line.
- (m) All leaks on customer premises or the customer portion of the service pipe must be repaired as soon as possible. The Company may notify the customer of need to repair a leak. In accordance with the rules contained herein and the rules of the New York State Public Service Commission, said notice may include a shut-off date for failure to make repairs before the shut-off date.
- (n) The Four Corners Water Co. may shut off the curb stop in case of an emergency, but shall not be held liable for any damages resulting from such an emergency; see paragraph 8(e). The customer will be charged \$50.00 per trip for the operation of curb stops by the Company personnel either for customer convenience, noncompliance with a notice of the need of a repair, or in an emergency.
- (o) Customers must protect meters from theft, damage, and freezing. Meters damaged, frozen, or lost shall be charged to the customer at \$200.00 or the actual cost of repairs, whichever is greater but not to exceed the current replacement cost of the meter including labor plus overhead. Customers are cautioned that in very cold weather, services, meters and plumbing may freeze even though installed in accordance with accepted practice. Additional protection from freezing may be necessary, such as the use of insulation, heat tape, and heat lamps.
- (p) The customer shall keep meters accessible for reading and maintenance; ensure that meter pits remain in good repair and are free from ground water and debris; ensure that meter pit lids are in place and operable; and maintain the top of the pits at finished grade. The Four Corners Water Co. shall not be held liable for accidents or damages resulting from boxes being above or below grade; see paragraph 8 (e).
- (q) Meter pits made inaccessible by neglect of or abuse by the customer may be repaired by the Four Corners Water Co. The cost of such repair would then be added to the customer's water bill. Repeated violations or unauthorized turning of the curb stop may be cause for the Four Corners Water Co. to sever the service. Water service would then not be restored until all outstanding charges including the actual cost to sever the service are paid.
- (r) All water meters are to be read by the Company at least once every year. Meters not read once per year, because access has not been provided by the customer on more than three occasions in a 12 month period, or meters in hazardous or filthy locations shall be considered "inaccessible". An authorized supervisor shall determine if a meter is inaccessible. Such determination is final and the customer shall be notified to correct the inaccessible condition within 60 days. Corrective action shall include but is not limited to making the necessary arrangements for the installation of an outside meter box or remote reading apparatus. Failure to correct an inaccessible condition within 60 days is cause for discontinuing service. The cost of outside meter box installation may be included with the quarterly water bill in equal installments over a period of up to two (2) years upon the customer's request. If the Company does not have remote reading devices installed in most customers' premises, the cost of a remote reader installation may be prorated on the water bill for a period of up to one (1) year. In the event a customer transfers or abandons a service, all charges become due and payable immediately.
- (s) The Company will supply water in the distribution system at pressures between 20 and 100 pounds per square inch (psi) and will strive, where practicable, to maintain a normal working pressure of 60 psi with a minimum of 35 psi. If the Company makes changes to its system which cause the pressure to increase to over 100 psi to

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