

PSC NO: 1 WATER

COMPANY: Four Corners Water Works Corporation

INITIAL EFFECTIVE DATE: September 15, 2005

LEAF: 12

REVISION: 0

SUPERSEDING REVISION:

15. Discontinuance of Service - Non-Payment

Service may be discontinued under the following provisions: for non-payment of any amount due for water supplied, for failure to make any payment due under a deferred payment agreement or for meter repairs (see Section 9C), for failure to post a required deposit or for failure to pay any fee or charge accruing under the contract or tariff.

- (a) A bill not paid within 23 days of mailing is considered delinquent, and the Company may discontinue service after complying with 16 NYCRR, Part 533 which requires: (1) 15 days written notice if served personally, or (2) 15 days after a registered letter containing such notice has been signed or refused, or (3) 18 days after mailing written notice in a post-paid wrapper. Service will not be re-established until payment of all proper arrears, charges and deposits is made or a deferred payment agreement is entered into. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of the customer's account and the Company shall not be required to issue additional notice prior to discontinuance. There will be a charge for processing all returned checks equal to the bank charge plus a handling fee of \$5.00 (not to exceed the maximum allowed by section 5-328 of General Obligations Law).
- (b) The Company will not discontinue service to residential premises for non-payment of bills on a Friday, Saturday, Sunday, public holiday (as defined in General Construction Law), or on a day on which the utility's main office is closed. Discontinuance can only take place from Monday to Thursday between the hours of 8 a.m. and 4 p.m.
- (c) The Company will not discontinue service for non-payment of bills to any person or entity receiving public assistance if the payment for such service is to be paid directly by the Department of Social Services or by the local Social Services representatives.
- (d) If all charges are not paid within 14 days from the date the water service is shut off, the meter shall be removed. One attempt will be made to remove the meter during the next 14-day period. At least one additional attempt to remove the meter will be made. After 28 days and not less than two attempts to remove the meter have been made, the account shall be considered abandoned. All abandoned accounts that are not resumed within 60 days from the date of shut off shall be considered as "lost meter accounts" and charged to the customer for all amounts due.
- (e) After water service has been discontinued in accordance with this tariff, if water service has been turned on by anyone other than authorized Company personnel, a \$100.00 fee shall be charged for each additional trip to the property to shut off the service. Unauthorized operation of the shut off may result in severing the service.

16. Discontinuance of Service - Other

- (a) Service rendered under any application, contract or agreement may be discontinued by the Company after reasonable notice for any of the following reasons:
 - (1) For willful or indifferent waste of water due to any cause or for non-authorized use of water.
 - (2) For failure to protect from damage the meter and connection, or for failure to protect and maintain the service pipe or fixtures on the property of the customer in a condition satisfactory to the Company.
 - (3) For tampering with any meter, connections, service pipe, curb stop, seal or any other appliance of the Company controlling or regulating the customer's water supply.

Issued By: Andrew Stark, President
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