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## GENERAL INFORMATION

## 11. SERVICE LINES: (continued)

- 11.3.4 Whenever the property owner or applicant wants the service line to enter the building foundation wall below grade or at a point other than that designated by the Company, the property owner or applicant will be responsible for constructing and paying for the segment of service line beyond the outlet of the meter. The Company will inspect and verify that the work has been completed in accordance with accepted industry practices.
- 11.3.5 Whenever the property owner or applicant and the Company agree to locate the meter outdoors in an accessible location in accordance with industry practices at the point where the Company's obligations to construct the service line at no charge to the customer ends, the property owner or applicant will be responsible for constructing and paying for the segment of the service line beyond the outlet of the meter and such segment of service line shall be owned by the customer. The Company will inspect and verify that the work has been completed in accordance with accepted industry practices.
- Whenever, at the request of a property owner or occupant, a service line is provided through which gas deliveries are not immediately taken, said property owner or applicant shall bear the entire reasonable expense of providing, placing and constructing such service line. These monies will be returned as provided in Rule 11.6.
- 11.5 If a customer requested gas service and has not taken such service within 90 days of the date the gas service was available or the date on which the customer requested the service to commence, whichever is later, said customer shall bear the entire reasonable cost of providing, placing and constructing such service line. These monies will be returned as provided in Rule 11.6.
- 11.6 If a customer takes a gas service within one year of the date the gas service was available or the date the customer requested the gas service, whichever was later, the customer shall be entitled to a refund equal to the cost of service line provided by the Company in Rule 10.1 plus the cost of service line justified by the adjusted gas revenues as provided in Rule 11.3.2. The refund will be reduced for depreciation at the rate of 3% per annum.
- 11.7 The Company may, at its sole discretion, allow the customer to construct that portion of the service line, which exceeds the portion that would be constructed by the Company at no charge as defined in Rule 10.1. The customer must agree in writing to certain requirements with respect to such construction including the following requirements set forth in Rules 11.7.1 through 11.7.7 below:
  - 11.7.1 Customer agrees to purchase materials and construct the service line in accordance with the written specifications provided by the Company. Customer will also provide written proof of qualification to join pipe when required by Company procedures.

Issued By: William F. Edwards, President, Syracuse, New York